

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of February 2019

C.G.No:148/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Sharmasvali,
Kallur,
Garladinne,
Anantapur -Dist.

Complainant

AND

1. AAO/ERO/West/Anantapur
2. AE/O/Garladinne
3. ADE/O/Rural West/Anantapur
4. DE/O/Anantapur
5. Superintending Engineer/O/Anantapur

Respondents

ORDER

1. K. Sharmasvali, Proprietor of M/s. Taj Modern Rice Mill, Kallur (V), Garladinne (M) presented a complaint before this forum during the Vidhyut Adalat conducted at Anantapur on 11.07.2018. The complainant in his petition has informed that he is having one No. Industrial service connection No. 7134208002866 with a contracted load of 74 HP for rice mill purpose. He had been paying the bills regularly without pendency. Additional load case was booked on 06.11.2011 for additional load of 51 HP totaling to 125 HP. Again additional load case was booked on 20.01.2014 for additional load of 36 HP. One more additional load case was booked on 02.12.2015 for 23.54 HP. Recently


DESPATCHED

C.G.No.148/2018-19/Anantapur Circle

DATE

16/3

one more additional fourth case was booked on 30.04.2017 for a total load of 127.01 HP.

He had also submitted that he had paid the additional load amount as follows :

1. Rs. 30,000/- vide Pr No. 808556 Dt:19.04.2012
2. Rs. 20,000/- vide Pr No.808769 Dt 18.05.2012.
3. Rs. 33,750/- vide PR No. 55083194289 Dt: 19.12.2015

Hence he had paid for additional load of 52.95 HP to the existing load of 74 HP totaling to 126.95 HP. Highest additional load case was booked for 127 HP, he had already paid the total amount. Hence requested to update the additional load amounts paid by him and with draw the cases booked.

2. The Respondents No.1 and 3 have submitted their written submissions separately but the contents are one and the same. The respondents have submitted that the service was inspected by respondent No.3 along with respondent No.1 and during the inspection there was no additional load. The respondent No.4 had issued a final assessment notice for zero amount, based on that an amount of Rs. 1,97,750/- was withdrawn by respondent No.1 during 11/2018. Hence requested to dispose the case as the grievance was resolved.
3. When the secretary of the forum contacted the complainant over phone on 28.12.2018 at 12.30 P.M. the complainant had informed that belated payment surcharge levied on the assessment amount was not withdrawn and hence requested to order for withdrawal of that amount also.
4. On perusal of the account copy of the service connection it is noticed that an amount of Rs.1,98,640/- was included as adjustment amount during 07/2018. Whereas an amount of Rs 1,97,750/- was withdrawn during 11/2018. The respondents ought to have withdrawn the belated payment surcharge if any levied on the above assessment amount of Rs.1,98,640/-.

C.G.No.148/2018-19/Anantapur Circle

5. In view of the above reasons, Respondents are directed to withdraw the belated payment surcharge if any included on the assessment amount and accordingly the complaint is disposed off in favour of the complainant. Respondents are directed to submit compliance report within 15 days from the date of receipt of this order.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.148/2018-19/Anantapur Circle